

CURRICULUM VITAE- June 2010

Nathan Heazlewood- Project Management Professional

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PROFESSIONAL SUMMARY

Business orientated professional with a demonstrated history of success spanning more than **15 years**. Considerable experience in both the **public sector and revenue driven commercial enterprises** both in New Zealand and internationally.

Leadership, Programme Management and strategic advice backed up with extensive technical experience of information management. Familiar with a variety of software with particular strengths in a wide range of database systems, the major Microsoft applications (including SharePoint) and Geographic Information Systems (GIS).

Experienced with both sides of contracting, and with implementing technology driven changes into organisations. Strengths in business process re-engineering and systems design as well as data analysis and data cleansing.

Provides pragmatic advice at **all organisational levels**. Communicates effectively with senior management, operational staff and technical experts. Delivery focussed and innovative, with a **positive 'can do' attitude**.

EMPLOYMENT HISTORY (*references available on request*)

<i>Position/Tenure</i>	<u>Senior Project Manager: May 2004- May 2010</u>
<i>Position Description</i>	Programme management of a PRINCE2 Project Management Office (PMO) with a focus on geographic information services. This position incorporates requirements analysis (utilising the Unified Process and UML), developing project documentation, tendering and contract management, overseeing quality assurance and developing business processes and standards to support these systems. Senior role also involves leading, managing and developing a team of 8 project managers and technical staff, as well as sitting on the Senior Team Leaders Forum of an ITIL V3 structured IT Business Unit.
<i>Responsibilities</i>	<ul style="list-style-type: none">• Managing a programme of 15 concurrent projects with an external assistance budget equivalent to NZ \$1,000,000 p.a.• Project Board membership as Senior Supplier and Project Manager.• Contract Management including conducting tender briefings to large audiences and convening supplier contract review meetings.• Customer liaison with a wide variety of stakeholders including high ranking officers within the British military.

<p><i>Examples of achievements in this position</i></p>	<p>2004-2009: Successful management of a programme of integrated facilities management and financial systems utilising .NET, Oracle and ESRI technologies. For these developments made the strategic decision to implement a 'subscribe/publish pattern' Service Orientated Architecture (SOA). Oversaw the tendering and contract management with a wide variety of international suppliers. Result: these systems are now core corporate systems within the British Ministry of Defence (MOD).</p> <p>2007: Represented the MOD on the British Standards Institute IST36 Steering Group for geographic information standards.</p> <p>2008: Provided strategic design advice for elements of the 'Joint Personnel Administration' system, the HR system for 186,000 members of the British Armed forces. Undertook data mining and data cleansing of legacy data against the 27 million addresses within Royal Mail's Postcode Address File (PAF) to provide one of the core datasets for this critical system.</p> <p>2008: Convened and facilitated a strategic Subject Matter Expert group on address and location information to contribute to the Defence Information Infrastructure (DII) project.</p> <p>2009: Undertook a '360 degree review', with very positive results.</p>
<p><i>Organisation</i></p>	<p>UK MOD- Defence Estates (www.mod.uk/defenceestates/)</p>
<p><i>Background</i></p>	<p>Defence Estates is the division of the MOD responsible for land holdings and buildings. The MOD has a vast estate comprising around 1% of the UK land area (240,000 hectares) including over 100,000 built structures incorporating 50,000 service family residences. The MOD is a large organisation with 250,000 personnel and is currently undertaking one of the largest IT projects in the world (the DII Project).</p>

<p><i>Position/Tenure</i></p>	<p><u>Project Manager: Jan 2002- May 2004</u></p>
<p><i>Position Description</i></p>	<p>Project management and consultancy.</p>
<p><i>Responsibilities</i></p>	<ul style="list-style-type: none"> • Development of business plans, tender responses and project plans. • Presentation of proposals to clients and to the Board of Directors • Client liaison • Business analysis
<p><i>Examples of achievements in this position</i></p>	<p>2003: Implementation of project management processes within a sub-contract surveying the development of the Heathrow Airport Terminal 5 project (at the time the largest construction project in Europe).</p> <p>2004: Estimation and coordination of commercial tenders, including being responsible for the quality assurance and collation of a '5,000 page/500 authors' tender for the redevelopment of the 'Barts and London' Hospitals for a consortium led by Bouygues Construction (one of the largest construction companies in Europe).</p>

<i>Organisation</i>	Mason Land Surveys (www.mason.co.uk)
<i>Background</i>	This company is one of the largest British land information companies, with 100 personnel. This company provides a wide variety of land information services and general IT services as well as project management services.

<i>Position/Tenure</i>	<u>Consultant: Mar 2001- Jan 2002</u>
<i>Position Description</i>	<p>This position involved planning and managing data capture projects for large telecommunications and utility companies.</p> <p>During this time I also integrated the processes and datasets from the merger of my employer and another company. This task covered all, financial and human resource databases and Customer Relationship Management (CRM) systems within the two companies.</p>
<i>Responsibilities</i>	<ul style="list-style-type: none"> • Managing a team of 6 staff • Development and presentation of proposals to clients and to the Board of Directors • Client liaison • Business analysis • Database design • Project Management
<i>An example of achievements in this position</i>	2001: One of my accomplishments in this position was the development and presentation of a successful proposal to conduct data cleansing and to geographically process all of Telecom New Zealand's national coverage of customer address data. This contract was valued at \$400,000 .
<i>Organisation</i>	Terralink International Ltd (www.terralink.co.nz)
<i>Background</i>	Terralink is one of the largest land information organisations in NZ. Previously a State Owned Enterprise, Terralink was purchased in 2001 by a consortium including NZAM (my employer at the time).

<i>Position/Tenure</i>	<u>Geographic Information Systems Manager: Mar 2000- Mar 2001</u>
<i>Position Description</i>	Production of a GIS street network dataset covering New Zealand that formed the basis of several contracts worth millions of dollars per annum.
<i>Responsibilities</i>	Management of a department with 8 full time and 7 part time staff and managing the deliverables from this department.
<i>An example of achievements in this position</i>	The NZ Police and NZ Fire Department were the major clients. One vital use of this data was in the Emergency Services Communications Centres to locate streets and addresses when responding to emergency telephone calls.
<i>Organisation</i>	NZAM (www.nzam.com)
<i>Background</i>	New Zealand Aerial Mapping Ltd currently specialises in aerial photography, however at the time of my employment this company incorporated GIS

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<i>Position/Tenure</i>	<u>Information Systems Advisor: 1995-2000</u>
<i>Position Description</i>	The tasks undertaken during this employment concentrated on providing technical policy advice about standards and specifications for Government databases.
<i>Responsibilities</i>	<ul style="list-style-type: none"> • Technical advice regarding information systems, typography and hydrography • Development of national standards • Liaison with stakeholders including other government departments, local authorities and international counterparts.
<i>Examples of achievements in this position</i>	<p>1997-1999: Responsible for the development of several national systems, including:</p> <ul style="list-style-type: none"> • New Zealand Geographic Placenames database • New Zealand Hydrographic Information Tracking System • NZ Topographic Database Schema <p>1997-1999: Represented LINZ at several international meetings including the Committee for Geographic Placenames in Australasia and the Committee for Hydrographic Requirements for Information Standards.</p> <p>1999: Received a special commendation from the CEO of LINZ for “an outstanding contribution to the establishment of the NZ Topographic Database”.</p>
<i>Organisation</i>	LINZ (www.linz.govt.nz)
<i>Background</i>	LINZ is the Government department responsible for maintaining the government’s interests in land information. I also worked for the predecessor organisation, the Department of Survey and Land Information (DOSLI)

HIGHLIGHTED EDUCATION AND PROFESSIONAL COURSES

Note: below is a selection only, a full listing of all qualifications and training available on request.

- **Confident Management**, Defence Academy of the UK, 2009
- **PRINCE2** Practitioner Qualification (2009 Version) (Exam result 80%), Maven Training, Birmingham, UK, 2009
- **ITIL V3** Foundation Certification (Exam result: 89%), Parity Training, London, 2009
- **Object-Oriented Programming Analysis and Design using UML** (Exam result 92%), Learning Tree International, London, UK, 2008
- **Microsoft Project** (Enterprise version integrated with Microsoft Sharepoint) - Advanced Training, MOD- Salisbury, UK, 2007
- **PRINCE2** Practitioner Qualification (2005 Version) MOD- Nottingham, UK, 2005
- **Graduate Diploma in Geographic Information Systems** (with Distinction) Massey University, Palmerston North, NZ 1999 (A+ Average Grade)

PROFESSIONAL MEMBERSHIPS AND REGISTRATIONS

- Association for Project Management Group- PRINCE2 Registration Number: P2R097526
- ITIL: Information Systems Examinations Board (ISEB)- Registration Number: 990290173
- Association for Geographic Information (UK)- Membership Number: 00108392